

August 26, 2022



Town of Berwyn Heights Maryland

"ALL ARE WELCOME"

UPCOMING EVENTS

August 27: Rec Council
Craft Day 11AM

August 28: Rec Council
Book and Movie
Discussion 3PM

August 29: PGCPS
Back to School

Sept 5: Labor Day

Sept 6: Rec Council
7PM G.Love Room

Sept 7: NW/EP 7PM

Sept 10: Lake
Artemesia Concert 1-
3PM

Sept 14: Town Meeting
7PM Council Chambers

Mental Health Services

The State of Maryland and Prince George's county have a number of services to help during times of mental health emergencies. Dial 211 for immediate services 24/7/365. The County offers Behavioral Health Services. You can learn more by calling 301-883-7879. The Santé Group (301-429-2185) provides resources for those experiencing chronic mental health issues. The Town Website also has a list of resources available for a variety of services.



FINANCIAL ASSISTANCE WITH YOUR WATER AND SEWER BILLS

We've enhanced our financial assistance programs to help even more customers.

Learn more about how you can significantly reduce your WSSC Water bill.

Get started now by calling 301-206-4001



Need help right now?

Our Customer Service Advisors are here to help and ready to work with you to determine a convenient payment option.

Bill adjustments are available to residential customers once every three years under certain circumstances.

Flexible payment options including extended due dates and convenient payment plans. Late fees waived for customers successfully completing their payment plans.

CAP-approved customers may be eligible for a payment plan up to 48 months. Late fees permanently waived for CAP customers.

All other customers may be eligible for a payment plan up to 36 months.



Need help repairing your water service line?

PipeER

Provides a loan to finance the replacement of a residential water service line. Qualified customers are eligible to receive a loan up to \$5,000. PipeER is administered by the WSSC Federal Credit Union.

For more information and to begin your application process, contact the WSSC FCU at 240-459-8008 or visit wsscfcu.org/pipeER.



Need long-term financial assistance?

Your income might make you eligible for one of three programs that can reduce your WSSC Water bills in the future.

The Water Fund allows for multiple requests for assistance with water and sewer bills, up to \$500 per year. The program is administered by The Salvation Army and funded by generous donations from WSSC Water customers, employees and community partners. wsscwater.com/waterfund.

- Montgomery County Salvation Army 301-515-5354
- Prince George's County Salvation Army 301-277-6103

Customer Assistance Program (CAP)

Provides a credit of up to \$112 per year for WSSC Water's fixed fees on water and sewer bills. wsscwater.com/CAP.

Enrollment and qualification by the **Office of Home Energy Programs**, 800-332-6347, dhs.maryland.gov/office-of-home-energy-programs/.

- Montgomery County Dept. of Health and Human Services, 240-777-4450, rapohep@montgomerycountymd.gov.
- Prince George's County Dept. of Social Services, 301-909-6300, pgcdss.energy@maryland.gov.

Bay Restoration Fund Exemption

Waives the state-mandated Bay Restoration Fund fee of up to \$60 per year. wsscwater.com/bayexempt.

Residential Relief Program

The Town ARPA residential relief program is available to residents impacted by the COVID-19 pandemic.

Learn more and download the application by visiting the Community Tab on the Town Website or clicking [HERE](#)



AFTER THE STORM

ASSISTANCE IS AVAILABLE

Virtual Disaster Center

Tuesday, August 30th

12 pm - 2 pm or 5 pm - 7 pm

The Maryland Insurance Administration is opening a **Virtual Disaster Center** to help anyone with insurance-related issues or questions about damage from severe weather events that have recently impacted Maryland. *Registration is not required.*

Use this QR Code or Zoom link to join:

<https://www.zoomgov.com/j/1603802898>



wsscwater.com/assistance
 301-206-4001

 We are the proud provider of safe, seamless and satisfying water service.

DIY Sandbags



Public Works has established a **DIY sandbag station** behind **Town Hall** available to all residents.