



[PROPERTY OWNER]  
[ADDRESS]  
[ADDRESS]

[DATE]

**RE: Greenbelt 24-inch Transmission Water Main Replacement, Contract No. BT6482A18**

Dear Customer:

Crews working for WSSC Water will be in your neighborhood soon to replace our aging pipes as part of our infrastructure renewal program. **Construction to replace approximately 1.03 miles of our water main is expected to begin on or about October 13, 2020 and be complete by September 07, 2021, weather permitting.** Final restoration of sidewalks roadways and landscaping will take place within 90 days of construction completion. **Projects completed during the winter months will be restored the following spring.**

Please see the project map on the back to view the streets where work will be taking place. A WSSC Water inspector will supervise the work, which is being performed by **Rivers Construction group, Ltd**

### **WHAT TO EXPECT**

- New water mains will be installed using an open-cut construction method, which involves constructing a trench by cutting and excavating a section of the pavement. This construction method does create noise and dust. This type of work is typically done during the day unless otherwise required as a condition of the work permit.
- Above-ground (bypass) pipes may be installed to maintain water service to your home. These pipes will be placed along the roadway edge and provide the same quality of water to your home.
- Smaller pipes will connect these temporary water mains to your home.
- Additional information regarding WSSC Water's water main replacement process can be found online at [www.wsscwater.com/wmr](http://www.wsscwater.com/wmr).

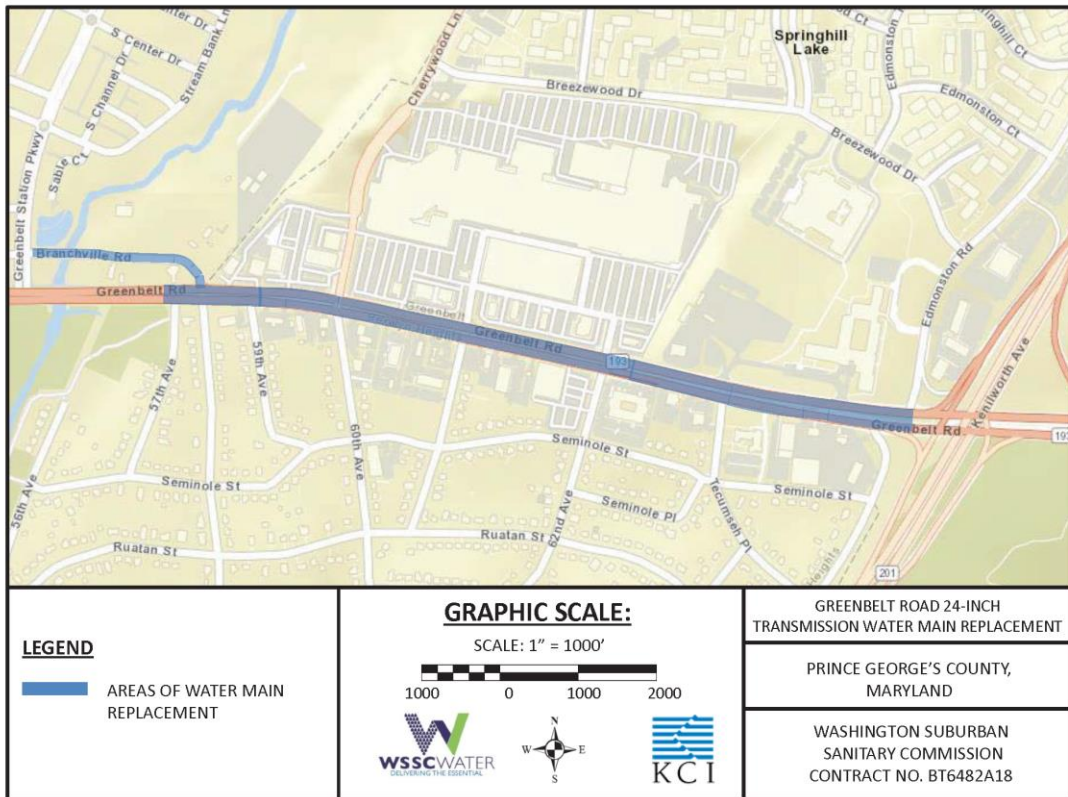
### **IMPACTS**

- Anticipated Work Hours: **Monday-Friday, 7:00 a.m.- 4:00 p.m.; 9:00am-3:30pm (SHA)** As a requirement of the permit for this project, work will take place at night and on weekends.] Work may occasionally extend beyond these hours to complete specific tasks.
- WSSC Water works to minimize impacts to your water service, however, there will be occasions when your water service is disrupted. WSSC Water will provide 48-hour advanced notice prior to any planned water service interruptions.
- There also may be temporary changes to traffic patterns and/or parking restrictions. Any vehicles that have not been removed from the area (as denoted by "No Parking" signs) by the time the parking restrictions take effect will be towed to a nearby street at no cost to the owner. WSSC Water will provide 48-hour advance notice prior to any parking restrictions. Please note, during any parking restrictions, residents will still have access to your homes.

- Please contact the Technical Contract Supervisor if you need special accommodations.

**CONTACT INFORMATION/QUESTIONS**

- On-Site WSSC Water Inspector: Michael Powell, 240.495.1398, Michael.Powell@wsscwater.com
- WSSC Water Technical Contract Supervisor: Abolanle Onasanya, 240.495.1329, Abolanle.Onasanya@wsscwater.com
- Sign-up at [www.wsscwater.com/CNS](http://www.wsscwater.com/CNS), to receive emails and/or text alerts so you can keep updated on work in your neighborhood.
- Contact WSSC Water’s 24-Hour Emergency Call Center at [301.206.4002](tel:301.206.4002), in the event of a water or sewer emergency.



**Directly Impacted Streets Include:** Branchville Rd; Cunningham Dr; Greenbelt Rd; Greenbelt Station Pkwy; Edmonston Road; 57<sup>TH</sup>. Ave.58<sup>TH</sup>. Ave.;59<sup>TH</sup>. Ave; 60<sup>TH</sup>. Ave; 62<sup>ND</sup>. Ave; 63<sup>RD</sup> Avenue.

We understand the inconvenience these types of projects can cause and appreciate your patience as we work to provide safe, seamless and satisfying water services for our customers every day.